

Birthday Party FAQs

What can I expect at my birthday party?

During your party, we reserve a space in the zoo privately for you and your guests. Most guests use the time to visit with their guests, eat, ride the carousel, and open presents. An event attendant will be available during your party to assist with food service, answer any questions you have about your rental space or catering, and facilitate your add-ons and carousel rides.

Can I bring in outside food or drink?

We do not allow outside food or drink in our rental spaces. Thanks for understanding!

Can we order additional food or drinks?

Additional pizzas and cupcakes can be added on to your party package, but these must be ordered ahead of time. If you or your guests would like to order food individually throughout your rental time, your event attendant can help you order from the Glacier Grille menu.

Can you accommodate allergen- or gluten-free options?

We are able to work with allergen- or gluten-free requests if given at least two weeks notice. Feel free to reach out to our catering team at james.scott@centerplate.com for questions.

The packages say they are for children, but I will have more adults than children. Can I still celebrate at the zoo?

Of course! These packages have enough food for 10 or 20 children. If you would instead like the package to be catered for adults, we just recommend adding on more pizzas and cupcakes.

Can the parents of the children or other adults attend the birthday party also?

Of course! The more the merrier. The Flamingo Tent has a capacity of 40 people and the Glacier Grille-Side Room has a capacity of 25 people.

Can I bring additional decorations or games?

Yes, you will have access to your rental space 15 minutes prior to your party time to set up your decorations, and your event attendant will be available to assist you. You must provide your own ropes or tape - no duct tape. Due to the safety of our animals, no balloons, glass, straws, balls, plastic bags, or confetti are allowed on zoo grounds. Decorations should be removed promptly at the end of the party.

Still have questions? Reach out to us at zoo@henryvilaszoo.gov

